

You Have the Right to Receive a ‘Good Faith Estimate’ Explaining How Much Your Medical Care Will Cost

Beginning on January 1, 2022, health care providers are required to provide **patients who do not have health insurance or who are not using insurance** an estimate of their bill for medical items and services.

Here’s what you need to know:

- You have the right to receive a Good Faith Estimate of the expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees.
- If you are eligible for a Good Faith Estimate, make sure your health care provider gives you one in writing at least one business day before your medical service or item, unless your appointment is scheduled less than three days in advance. You can also ask your health care provider, and any other provider you choose, for a Good Faith Estimate before you schedule an item or service.
- Make sure to save a copy or a picture of your Good Faith Estimate.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can contact our Central Billing Office at 800-889-3333 to dispute the bill. You may also go through the dispute resolution process with the U.S. Department of Health and Human Services within 120 calendar days of the date on the original bill. There is a fee to use the dispute process.

For questions or more information about your right to a Good Faith Estimate, visit www.cms.gov/nosurprises.

