Patient Code of Conduct

To provide a safe and healthy environment for staff, patients, and their families, Women's Health of Central Massachusetts has a zero-tolerance policy for unacceptable behaviors of patients and visitors that are disruptive or pose a threat to the rights or safety of other patients and staff.

The following behaviors are prohibited:

- Intimidating, harassing, or making verbal threats to staff or other patients.
- Physically assaulting or threatening to inflict bodily harm.
- Yelling, profanity (cursing), and or making offensive gestures.
- Making insulting racial, cultural, or otherwise insensitive remarks.
- Refusing to follow office guidelines for the health and safety of all patients and staff.
- Unauthorized recording of staff members, patients and visitors.
- Making threats of violence through phone calls, letters, voicemail, email, or other forms of electronic communication, including social media.
- Damaging business equipment or property.
- Possessing illegal firearms or weapons.

Violators are subject to removal from the facility and/or discharge from the practice.

WOMEN'S HEALTH
of Central Massachusetts
A proud medical affiliate of Women's Health Connecticut